SSL Certificate – cPanel

Installation Guide

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Installation Instructions for cPanel 11

Installation Instructions for WHM 11

Installation Instructions for cPanel 11

Step 1: Download the Symantec Intermediate CA certificate

1. Download the Intermediate CA certificate.
   Select the appropriate Intermediate CA certificate for your SSL Certificate type.
   Copy the Intermediate CA certificate and paste it on a Notepad.
2. Save the file as **Intermediate.txt**

Step 2: Download your SSL Certificate

1. The Symantec certificate will be sent by email. The certificate is included as an attachment (Cert.cer) and it is also imbedded in the body of the email.
2. Copy and paste the certificate into a text file (save as **public.crt or public.txt**) using Vi or Notepad.
   Do not use Microsoft Word or other word processing programs that may add characters.

   The text file should look like:

   -----BEGIN CERTIFICATE-----

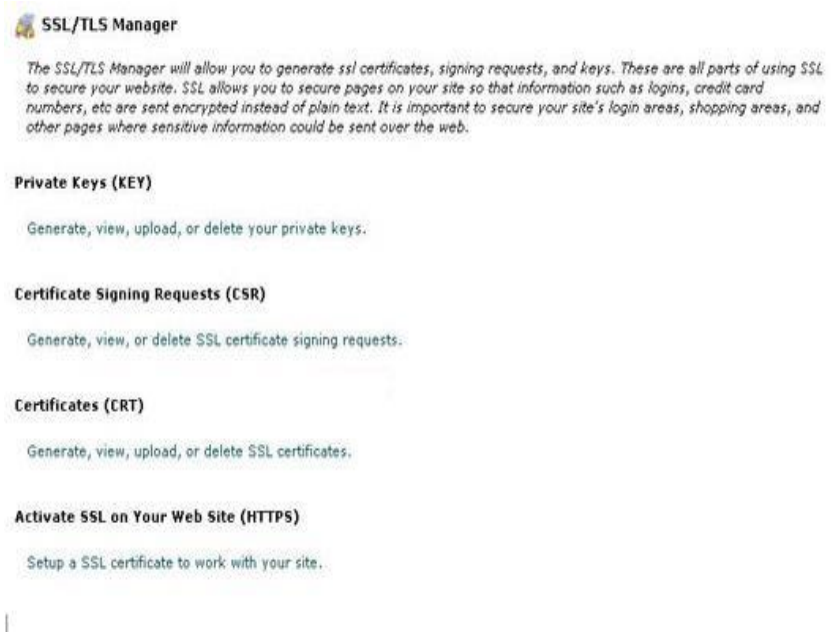
   [encoded data]

   -----END CERTIFICATE-----

Step 3: Install your SSL Certificate

1. Login to cPanel
2. Under Security click on the **SSL/TLS Manager** icon.

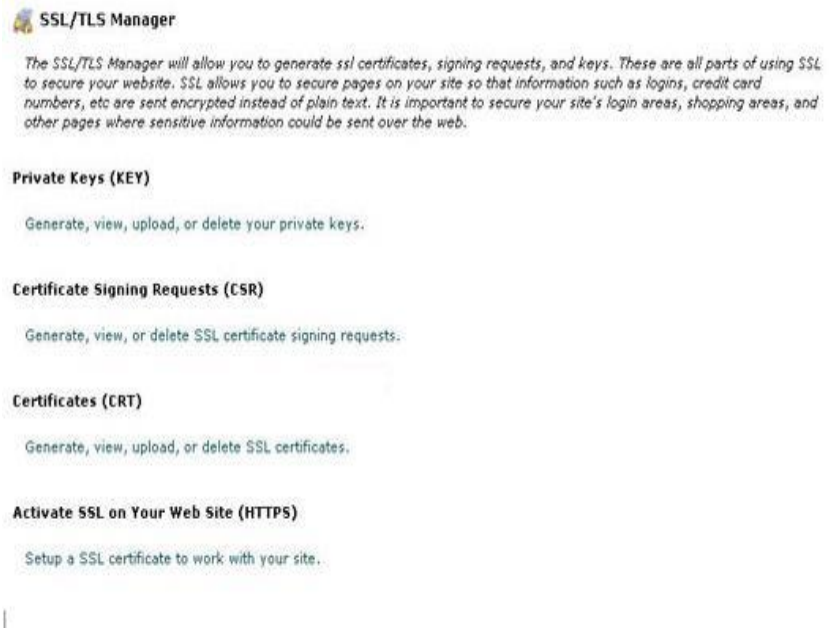
3. Click the link **Generate, view, upload, or delete SSL certificates**.



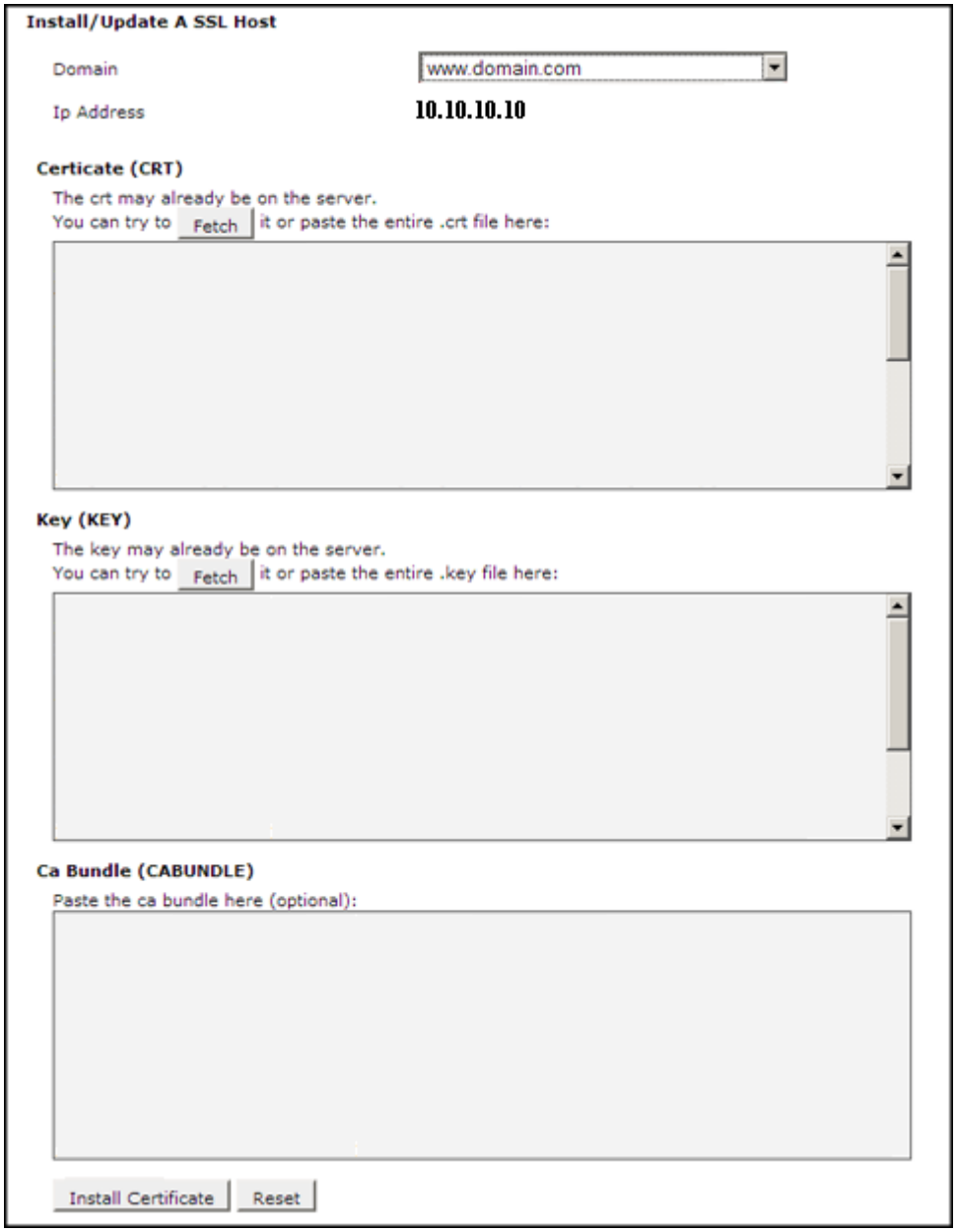
4. Paste the CSR you supplied to the Certificate Authority with **Certificate Signing Request (CSR)** section above.
5. When the page loads, click the **Browse** button and locate the CRT file (SSL certificate) or if you have highlighted
   and copied the contents of your CRT file, paste it in the **Upload a New Certificate** text box.
6. Click on the **Upload** button.

Step 4: Activate SSL on the Web Site in WHS (HTTPS)

1. Click the link **Setup a SSL certificate to work with your site** in WHS



2. Under **Install/Update a SSL Host**, select the domain from the **Domain** drop down list. The system will attempt to **Fetch** the SSL Certificate and Private key.



3. In the box labeled **CA Bundle**, paste the contents of the Intermediate CA bundle file downloaded in **Step 1**.
4. Click on **Install Certificate**.
5. The certificate is now added to the server and assigned to the domain.
6. Verify certificate installation using the Symantec Installation Checker.

Installation Instructions for WHM 11

Step 1. Download the Symantec Intermediate CA certificate:

1. Download the Intermediate CA certificate.

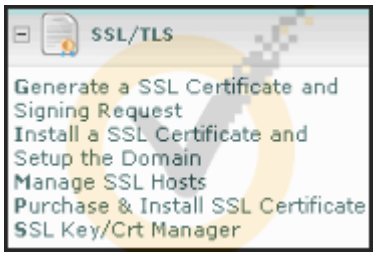
   Select the appropriate Intermediate CA certificate for your SSL Certificate type.

Step 2. Download your Symantec SSL Certificate:

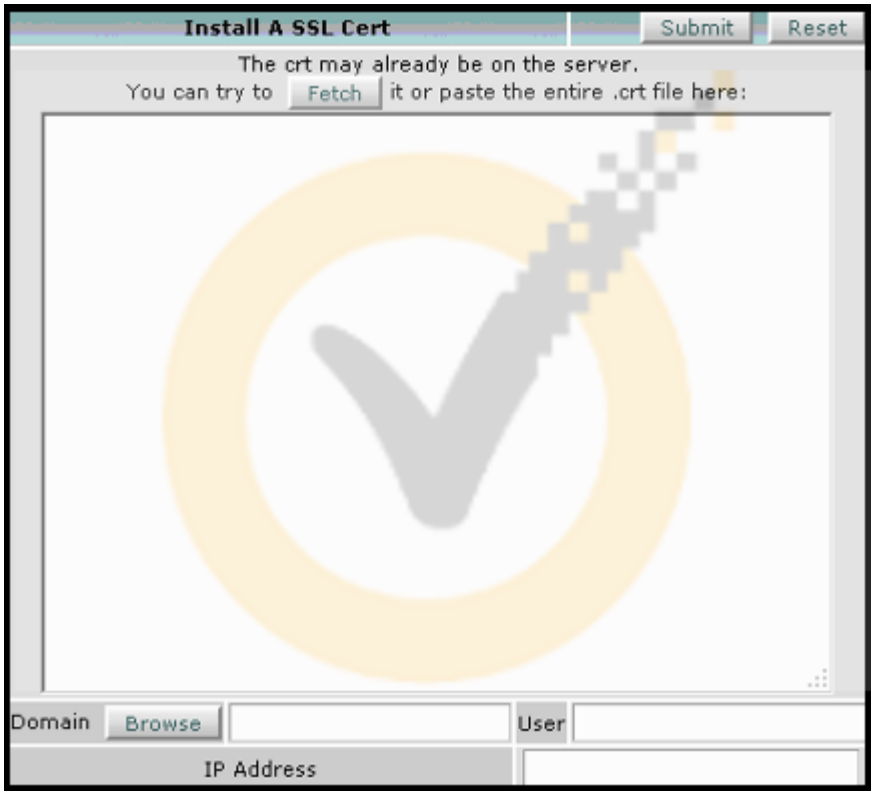
1. Download your SSL certificate in the **X.509 format** as per the instruction here.
2. Copy your SSL certificate code to your clipboard using CTRL-C (PC) or Command-C (for MAC OS X).
3. Paste it on a Notepad

Step 3. Install your Symantec SSL certificate:

1. Login to WHM
2. Under **SSL/TLS** click on Install a **SSL Certificate and Setup the Domain**.



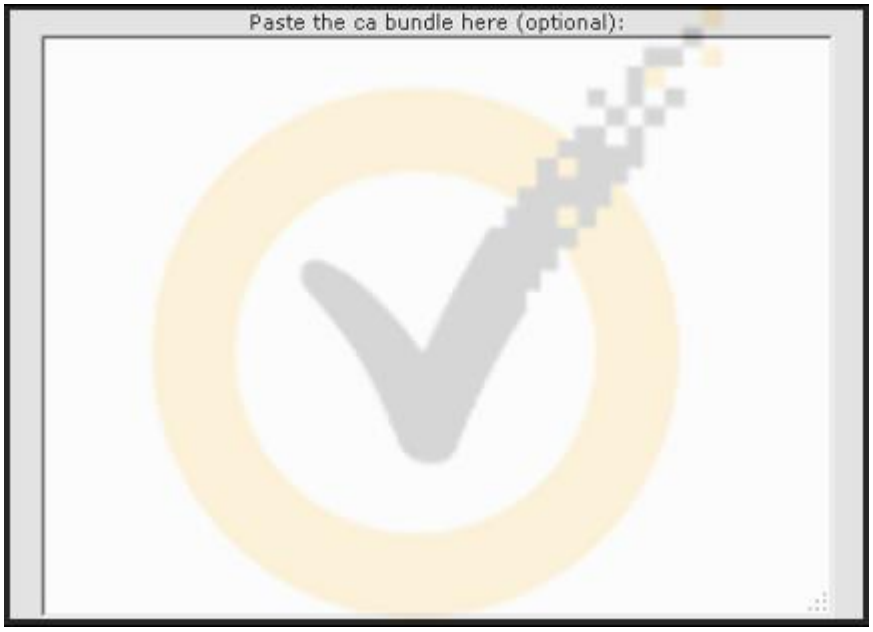
3. In the first box, paste in the SSL certificate code (from step 2). Ensure there are no trailing spaces at the end of each line.



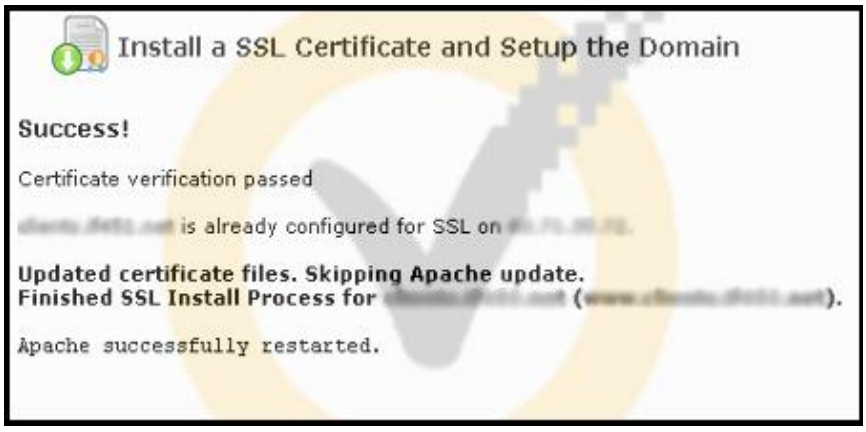
4. The Private key box should automatically populate with a matching key (Do not change this). If no key is populated, under**(KEY)** click the **Fetch** button.

Step 4. Install the Symantec Intermediate CA Certificate:

1. Open the CA Bundle file downloaded in **Step 1** in a text editor such as (Notepad or vi)
2. Copy and paste the entire contents into the available **Ca Bundle (CABUNDLE)** box.



3. Scroll back to the top and click the **Submit** button.
4. If successful, you should see the following:



5. Your certificate is now installed.
6. Verify certificate installation using the Symantec Installation Checker.